
Privacy Policy

Ma-sket LLC (hereinafter referred to as “the Company”) recognizes the importance of properly handling personal information entrusted to us by customers and will protect such information in accordance with the following policy.

Purpose of Use of Personal Information

The Company will use acquired personal information for the following purposes:

- Shipment of products and provision of related services
- Responding to orders and inquiries
- Providing information on new products and services
- Analysis and marketing to improve our services

Provision to Third Parties

The Company will not provide personal information to third parties without the customer's consent, except as required by law.

Safety Management Measures

The Company will take necessary and appropriate measures to prevent leakage, loss, or damage of personal information.

Disclosure, Correction, and Deletion of Personal Information

Upon request from the customer, the Company will promptly respond to disclosure, correction, or deletion of personal information.

Contact Information

For inquiries regarding this policy, please contact the following:

Masquet LLC

Email: [info\(a\)ma-sket.com](mailto:info(a)ma-sket.com)

Legal Notice (Act on Specified Commercial Transactions)

Seller

Ma-set LLC

Responsible Person

Representative Partner: Takeshi Kikuchi

Address

Will be disclosed without delay upon request.

Contact Information

Email: info(a)ma-sket.com

Sales Price

As listed on each product page.

Additional Costs Beyond Product Price

- Shipping fees (varies depending on domestic or international destination)
- Bank transfer fees, payment processing fees, etc.

Payment Methods (may vary by product)

- Credit card payments via PayPal
- Bank transfer
- Other methods as indicated on the product page

Payment Timing

- Credit card: Payment processed at the time of order
- Bank transfer: Payment due by the specified date after order placement

Delivery Timing

As products are made to order, shipment will generally occur within approximately 2 weeks to 2 months after order confirmation. Details are provided on the product page.

Returns, Exchanges, and Cancellations

- Due to the nature of the products, we generally cannot accept returns, exchanges, or cancellations for customer convenience.
- In the event of defects or faults, please contact us within 7 days of product arrival. We will promptly arrange for replacement or refund.